

# NORTH DEVON JOURNAL

SPECIAL EDITION

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## Best Micro and Medium sized Business



Graylings

GRAYLINGS is a family-run business with two very successful fish and chip shops in North Tawton and Fremington. Both businesses have been built up with the highest standards, best service and hard work.

Between both shops, Graylings employ 35 staff, who have a very important job. Staff are the first people customers see, so they understand the importance of excellent customer service. They are trained to the highest standards

and are always reliable, polite, punctual and a credit to the shops. Staff undergo a training programme to make sure that they understand and follow every aspect of the business, whether it be customer service, cleaning schedules or food handling.

Last April the shops extended opening hours to all day, seven days a week. This has become popular and has required the training of two more fryers. Graylings also continues to invest in new equipment.



**NORTH DEVON JOURNAL BUSINESS AWARDS 2015**

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